

STULZ TECNIVEL, S.L., hereinafter **STULZ**, a specialist in the design, manufacture, installation, and maintenance of **air handling units, industrial air conditioning systems, and precision cooling solutions**, establishes its Integrated Management Policy as a framework for ensuring the quality of its products and services, environmental protection, occupational risk prevention, and the complete satisfaction of its customers and stakeholders.

Our mission

STULZ's mission is:

- **To guarantee the satisfaction of our internal and external customers** by meeting agreed requirements and delivering reliable, safe, and efficient products and services on time.
- **To integrate quality, sustainability, and safety** into all of the organization's decisions and processes.
- **Respect the environment** by reducing the environmental impact of our activities and promoting the responsible use of natural resources.
- **Ensuring the health and safety of all people** who work with and for **STULZ** by fostering an active, participatory, and positive culture of prevention.
- **Encourage innovation and continuous improvement**, applying new technologies and knowledge to increase the performance of our processes and the competitiveness of the group.

Our actions

STULZ's actions are governed by the following commitments:

- To comply with applicable **legal, regulatory, and statutory requirements**, as well as voluntary commitments made to customers, employees, and society.
- Applying an **Integrated Management System** in accordance with **ISO 9001, ISO 14001, and ISO 45001** standards, ensuring its effectiveness through continuous evaluation and improvement.
- **Prevent pollution** and promote the efficient use of resources (energy, water, materials) by applying waste control and segregation measures.
- **Identify, assess, and eliminate hazards**, reducing occupational risks and promoting safe and healthy work environments.
- Promote **equal opportunities**, mutual respect, and shared responsibility in all areas.
- Promote **continuous training** and active participation of people, recognizing that the talent and involvement of each professional are the basis of our success.

Principles

Quality and service

- Fulfill the commitments made to our customers, ensuring the quality, reliability, and technical compliance of our products.
- Maintain fluid and transparent communication with customers and suppliers, aimed at continuous improvement and mutual trust.
- Ensure the planning and control of all design, production, installation, and after-sales service processes.

Environment and Sustainability

- Establishing operating methods and criteria that minimize environmental impact.
- Promote the fight against climate change, environmental awareness, energy efficiency, waste reduction, and the circular economy.
- Promote the use of clean technologies.

Safety, health, and well-being at work

- Prevent incidents, accidents, and occupational illnesses through anticipation, training, and the integration of prevention at all levels.
- Promote healthy lifestyles and a balance between work and personal well-being.
- Prioritize collective protection measures and maintain facilities and equipment in safe conditions.

Innovation and development

- Encourage research and development of technical and technological solutions that optimize the performance of our systems.
- Encourage technological monitoring and constant adaptation to the market and customer needs.

Social responsibility and ethics

- Act with integrity, transparency, and social responsibility in all our relationships.
- Actively contribute to the sustainable development of society through ethical and responsible management.

STULZ management assumes responsibility for providing the necessary resources to comply with this policy, disseminating it, reviewing it periodically, and ensuring its full integration into the business strategy.

Vicente Ceamanos
Chief Executive Officer

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