

QUALITY AND ENVIRONMENTAL POLICY

STULZ Tecnivel, SL, company dedicated to designing and manufacturing of Air treatment units, Air Handling Units, Dry coolers and Condensers as well as coils, declares that the quality, preservation and protection of environment is a constant target for all their products and activities carried out by the organization.

According to our intention of continuous improvement, the upper management of STULZ Tecnivel has implemented a Quality Management and Environmental System based on the Standards UNE-EN ISO 9001:2015 and UNE-EN ISO 14001:2015. As a demonstration of our commitment, we redact and publish our Quality and Environmental Policy, declaring the principles and targets which govern our activities:

- ✓ Comply with both the legal and internal requirements of the services offered to our customers, including environmental ones as well as the continuous improvement of the efficacy of the Quality Management System.
- ✓ Comply with the capacities of all the staff for the development of their activities, generating a continuous commitment with our procedures, improving them, as well as to create a culture of teamwork and a multidirectional communication.
- ✓ Commitment to protect the environment, including the prevention of the contamination that might be generated by STULZ Tecnivel during the development of their activities and services offered through the optimization of resources to assure their sustainability both short and long terms as well as their separation, management and reduction of the residuals.
- ✓ Commitment to offer a service differentiated based on the quality of the materials employed and the professionalism of our staff.
- ✓ Commitment to guaranty the maximum satisfaction of our customers and interested parties, anticipating their needs, offering a personalized treatment, providing prompt correspondence and according to their expectations.

The Quality and Environmental Policy is shared with all our personnel and is available to all the interested parties through our website.

Madrid, on 15th of July of 2024.

Vicente Ceamanos
Corporate General Director

A handwritten signature in blue ink, consisting of several overlapping loops and strokes, positioned below the printed name and title.